Table of Contents

5  A Letter from the Dean and CEO

7  Who We Are

21  What We Do

31  Community Impact
From the Dean and CEO
NYU Langone Health is defined by our mission: to serve, to teach, and to discover. Service, to our patients and the communities they call home, is part of our DNA.

Our success is measured by the positive difference we make in people’s health, whether through innovative care provided at one of our 235+ facilities across the New York metropolitan area; science that underpins new treatments for disease; educating tomorrow’s medical leaders; or intervening at the community level, through outreach, education, and expanded access to the highest-quality care.

This engagement with and service to our fellow New Yorkers is the focus of this inaugural report. It provides a snapshot of our efforts to improve health where it starts—in the neighborhoods where patients spend the majority of their time, and where access to preventive care and health education, to name two key examples, can change lives for the better.

From the lab bench and the operating room, to public schools and community centers, NYU Langone is on the front lines in creating a healthier New York. Our focus in the neighborhoods we serve is to identify and implement programs that result in better access to care, health literacy, and other interventions aimed at improving our neighbors’ health and overall quality of life.

In these communities, and in locations throughout the New York metro area, we are educating families to help prevent obesity; supporting mothers-to-be with prenatal care; providing primary medical and dental care in schools; embedding community health workers in at-risk populations, and then monitoring their effectiveness in moving the needle; leveraging residents’ peers and faith-based communities to boost rates of routine screenings for cancer and heart disease; and much more.

In addition, we continue to invest in bringing the highest-quality care to pockets of our city that are underserved. In 2018, we opened the Joan H. & Preston Robert Tisch Center at Essex Crossing, on the Lower East Side and within close reach of communities just across the Williamsburg Bridge. In 2019, we’ll add a new location of our Perlmutter Cancer Center to Sunset Park, in close proximity to our Brooklyn hospital campus, greatly expanding access to vital services for these patients.

Also, full-tuition scholarships for all current and future students in our MD program, announced last summer, will reduce the burden of debt for future physicians. This initiative addresses the critical need to expand the talent pipeline of future doctors, helping to ensure our medical workforce will be as diverse as the population we serve.

Everyone at NYU Langone Health takes great pride in partnering with the communities our patients and staff call home. We look forward to sharing these efforts with you here, and to continuing to build better health for all New Yorkers.

Sincerely,

Robert I. Grossman, MD
Saul J. Farber Dean and CEO
Who We Are

NYU Langone Health is a world-class, patient-centered integrated academic medical center. It is one of the nation’s premier centers for excellence in clinical care, biomedical research, and medical education.
NYU Langone Health Is Composed of Six Inpatient Locations:

• Tisch Hospital, our flagship acute care inpatient facility

• Kimmel Pavilion, our newly opened, state-of-the-art healthcare facility

• Hassenfeld Children’s Hospital at NYU Langone, a comprehensive pediatric hospital supporting a full array of children’s health services across the medical center

• Rusk Rehabilitation at NYU Langone Health, the world’s first university-affiliated facility devoted to patient rehabilitation

• NYU Langone Orthopedic Hospital, an inpatient hospital dedicated to orthopedics and rheumatology

• NYU Langone Hospital–Brooklyn, a full-service, 450-bed teaching hospital and Level I Trauma Center located in Sunset Park, Brooklyn
An integral component of NYU Langone Health is NYU School of Medicine. Established in 1841, NYU School of Medicine has trained thousands of physicians and scientists who have shaped the course of medical history. NYU Langone Health is also home to Perlmutter Cancer Center, a National Cancer Institute–designated cancer center. In an ambulatory care setting, the Sunset Park Health Council, Inc., a Federally Qualified Health Center network, is an NYU Langone affiliate, operating eight primary care sites in Brooklyn and over 40 public school- and shelter-based extension clinics under the name Family Health Centers at NYU Langone (FHCs).

Also of note are the NYU Langone affiliations with NYU Winthrop Hospital on Long Island, NYC Health + Hospitals/Bellevue, NYC Health + Hospitals/Woodhull in Brooklyn, NYC Health + Hospitals/Gouverneur in Manhattan, and the Manhattan campus of the Veterans Affairs New York Harbor Health Care System.

As a major academic medical center, NYU Langone Health serves a community of diverse populations with a wide range of healthcare needs, and does so with a focus on person- and family-centered care. Our primary service area includes Manhattan, Brooklyn, and Queens, and our secondary service area extends into Staten Island, Long Island, Westchester, and New Jersey. With 235+ outpatient locations and 6+ million outpatient visits in 2017, NYU Langone’s community extends beyond its contiguous boundaries.
Who We Are

Manhattan Locations

As of January 2019

Tisch Hospital
Kimmel Pavilion
NYU Langone at Trinity
NYU Langone Medhattan Urgent Care
NYU Langone Seaport Orthopedics
Joan H. and Preston Robert Tisch Center at Essex Crossing
NYU Langone Medical Associates–Greenpoint (Otolaryngology)
NYU Langone Medical Associates–Greenpoint (Gastroenterology)
NYU Langone Village Pediatric Cardiology
NYU Langone Allergy Associates–Greenwich Village & Chelsea
Rusk Rehabilitation at NYU Langone–Union Square
NYU Langone Pediatric Associates Irving Place
NYU Langone Orthopedic Hospital
NYU Langone Medical Associates–Chelsea
NYU Langone Cityscape OB/GYN
NYU Langone Pulmonary and Critical Care Associates–Third Avenue

NYU Langone Gastroenterology Associates–480 Second Avenue
NYU Langone Internal Medicine–650 First Avenue
NYU Langone Internal Medicine–Midtown West and Eltingville
NYU Langone Ambulatory Care West Side
NYU Langone Urgent Care–West Side
Preston Robert Tisch Center for Men’s Health
NYU Langone Lincoln Square Medical
NYU Langone East Side Medical and Cardiovascular Associates
NYU Langone Podiatry Associates–Upper West Side
NYU Winthrop Urology Associates
Joan H. Tisch Center for Women’s Health
NYU Langone Ambulatory Care Center–East 38th Street
NYU Langone Ambulatory Care Center–East 41st Street
NYU Langone Orthopedic Center
Laura and Isaac Perlmutter Cancer Center at NYU Langone Health
Who We Are

Brooklyn Locations

As of January 2019

NYU Langone at Williamsburg
NYU Langone Ambulatory Care Brooklyn Heights
NYU Langone Cobble Hill Emergency Department
NYU Langone Ambulatory Care Cobble Hill
Park Slope Family Health Center at NYU Langone
NYU Langone Radiology–Premier Imaging–Park Slope
NYU Langone Hospital–Brooklyn
Sunset Park Family Health Center at NYU Langone
Rusk Rehabilitation Brooklyn at Sunset Park Family Health Center
Sunset Terrace Family Health Center at NYU Langone
Seventh Avenue Family Health Center at NYU Langone
Rusk Rehabilitation Brooklyn at Seventh Avenue Family Health Center
Rusk Rehabilitation Brooklyn at 60th Street
Family Physician Family Health Center at NYU Langone
NYU Langone Brooklyn OB/GYN Associates–7th Avenue
Park Ridge Family Health Center at NYU Langone
Family Support Center, Family Health Centers at NYU Langone
NYU Langone Ambulatory Care Bay Ridge
NYU Langone Brooklyn Medical Associates–77th Street Internal Medicine
NYU Langone Brooklyn Surgery Associates–6th Avenue
Rusk Rehabilitation Brooklyn at Shore Road
NYU Langone Brooklyn Medical Arts Pavilion
Perlmutter Cancer Center–Bay Ridge
NYU Langone Brooklyn Medical Associates–Dyker Heights
NYU Langone Vitale–Gambino Orthopedics
Perlmutter Cancer Center at NYU Langone Brooklyn–4th Avenue Oncology
NYU Langone Levit Medical, Bensonhurst
NYU Langone Levit Medical, Midwood
NYU Langone OB/GYN Associates–Midwood
NYU Langone Women’s Health Associates–Midwood
NYU Langone Medical Associates–2829 Ocean Parkway
NYU Langone Brooklyn Orthopedics Bay 26th Street

NYU Langone Brooklyn Medical Associates–Avenue P Internal Medicine
NYU Langone Brooklyn Medical Associates–Bensonhurst
NYU Langone Cardiology Associates–Brooklyn, 1335 Ocean Parkway
NYU Langone Brooklyn Medical Associates–Ocean Parkway
NYU Langone Cardiology Associates–Brooklyn, 372 Avenue U
Perlmutter Cancer Center at NYU Langone
Hematology Oncology Associates–Brooklyn
NYU Langone Podiatry Associates–Brooklyn
NYU Langone Brooklyn Gastroenterology Associates
NYU Langone Endoscopy and Ambulatory Surgery Center
NYU Langone Pediatric Pulmonology Associates
NYU Langone Cardiology Associates–Midwood
NYU Langone Brooklyn Medical Associates–Sheepshead Bay
NYU Langone Brooklyn Medical and Surgical Associates–Rheumatology
NYU Langone Orthopedic Care and Surgery
Flatbush Family Health Center at NYU Langone
NYU Langone Brooklyn Gastroenterology Associates–Flatlands
NYU Langone Brooklyn Podiatry Associates–77th Street
NYU Langone Brooklyn Medical Associates–5th Avenue
NYU Langone Brooklyn OB/GYN Associates–4th Avenue
NYU Langone Brooklyn Urology Associates–Marine Park
NYU Langone Medical Associates–Borough Park
NYU Langone Pulmonary and Sleep Medicine–Brooklyn
NYU Langone Medical Associates–West Brighton
NYU Langone Eye Center–Brooklyn Heights & Staten Island
NYU Langone Stepping Stones Pediatrics
NYU Langone Medical Associates–Greenpoint
NYU Langone Cardiology Associates–Brooklyn, 202 Foster Avenue
NYU Langone Slope Pediatrics
NYU Langone Eye Center–Bay Ridge
Who We Are

Queens Locations

As of January 2019

NYU Langone Cardiovascular Associates–Astoria
NYU Langone Astoria Medical Associates
NYU Langone Cardiology Associates–Queens
NYU Langone Medical Associates–Astoria Cardiology and Steinway Medical
NYU Langone Rheumatology Associates–Queens
NYU Langone Astoria Cardiovascular Services
OB/GYN Associates of Glendale and Great Neck
NYU Langone Cardiovascular Associates, Maspeth
NYU Langone Ambulatory Care Rego Park
Perlmutter Cancer Center at NYU Langone Ambulatory Care Rego Park
NYU Langone Radiology–Queens Medical Imaging
NYU Langone Retina Specialists–Forest Hills
NYU Langone Internal Medicine–Forest Hills
Primary Care of Glendale and Mineola
OB/GYN Associates of Glendale and Great Neck
NYU Langone Cardiovascular Associates–Roosevelt Avenue, Flushing
NYU Langone Cardiovascular Associates–Cherry Avenue, Flushing
NYU Langone Cardiovascular Associates, Bayside
NYU Langone Medical Associates–Bayside (Internal Medicine)
NYU Langone Medical Associates–Bayside (Rheumatology)
NYU Langone Cardiovascular Associates–Booth Memorial Avenue, Flushing
NYU Langone Radiology–NRAD, Hillcrest
Perlmutter Cancer Center at NYU Langone Arena Oncology, Howard Beach
NYU Langone Hisler Internal Medicine
NYU Langone Laurelton Medical
NYU Langone Internal Medicine–Far Rockaway
Staten Island Locations

As of April 2018

NYU Langone Cardiology Associates–Staten Island
NYU Langone Radiology–Regional Radiology–Bard Avenue
NYU Langone Radiology–Regional Radiology–Outer Bridge
NYU Langone Radiology–Regional Radiology–Richmond Avenue
NYU Langone Pediatric Associates–Staten Island
NYU Langone Urology Associates–Staten Island

NYU Langone Surgery Associates–Staten Island
NYU Langone Romano Gynecology
NYU Langone Eye Center–Brooklyn Heights and Staten Island
NYU Langone Internal Medicine–Midtown West and Eltingville
NYU Langone Gynecology Associates–New Dorp
NYU Langone Internal Medicine–Bay Terrace
Staten Island Locations
As of January 2019

Long Island Locations

NYU Langone Great Neck Medical
NYU Langone Radiology—Next Generation
Radiology—Great Neck
OB/GYN Associates of Glendale and Great Neck
NYU Langone Nassau Gastroenterology Associates
NYU Langone Cardiovascular Associates, Manhasset
NYU Langone Medical Associates—Manhasset
NYU Langone Great Neck Cardiology Group
NYU Langone Internal Medicine—Great Neck
NYU Langone Long Island Cardiac Care
NYU Langone Pulmonary Associates—North Shore
NYU Langone Radiology—Northern Breast & Women’s Imaging
NYU Langone Radiology—NRAD, Lake Success
NYU Langone Radiology—Promedica Imaging
NYU Langone Ambulatory Care Lake Success
NYU Langone Orthopedic Associates—Lake Success
NYU Langone Pediatric Associates—Lake Success
Perlmutter Cancer Center at NYU Langone Arena Oncology
Perlmutter Cancer Center at NYU Langone Lake Success Hematology Oncology
Perlmutter Cancer Center at NYU Langone Long Island Hematology & Oncology
Perlmutter Cancer Center at NYU Langone North Shore Hematology Oncology
Child Study Center—Long Island
Gastrointestinal Associates of Long Island
NYU Langone Ambulatory Care Lake Success
Primary Care of Glendale and Mineola
Advanced Pulmonary Diagnostics
What We Do

NYU Langone’s trifold mission to serve, teach, and discover is achieved 365 days a year through the seamless integration of a culture devoted to excellence in patient care, education, and research. In these capacities, we strive to promote the best health outcomes for our patients and the communities that we serve.
NYU Langone Health by the Numbers

With six inpatient locations, three Emergency Departments, 235+ outpatient locations, and a leading medical school, NYU Langone Health is among the fastest-growing academic medical centers in the nation. Take a closer look.
### What We Do

#### NYU Langone Health by the Numbers

* Represents September 2017–August 2018 unless otherwise noted.

<table>
<thead>
<tr>
<th>PROVIDERS</th>
<th></th>
<th>BIOMEDICAL RESEARCH</th>
<th></th>
<th>BEDS AND OPERATING ROOMS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Physicians (employed and voluntary at inpatient and outpatient locations)</td>
<td>3,633</td>
<td>NIH funding (Fiscal Year 2017)</td>
<td>$451 M</td>
<td>Beds</td>
<td>1,519</td>
</tr>
<tr>
<td>Nurses</td>
<td>5,104</td>
<td>Square feet of research space</td>
<td>550,000</td>
<td>Beds</td>
<td>98</td>
</tr>
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<table>
<thead>
<tr>
<th>INPATIENT</th>
<th></th>
<th>TECHNOLOGY CENTER</th>
<th></th>
<th>FACULTY</th>
<th></th>
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<tbody>
<tr>
<td>Hospital discharges</td>
<td>67,800+</td>
<td>License revenue received from Fiscal Year 2001–Fiscal Year 2017</td>
<td>$2.87 B</td>
<td>Full-time</td>
<td>1,547</td>
</tr>
<tr>
<td>Emergency Department visits</td>
<td>172,000+</td>
<td>Inventions</td>
<td>1,429</td>
<td>Part-time</td>
<td>4,339</td>
</tr>
<tr>
<td>Births</td>
<td>9,654</td>
<td>Patents issued</td>
<td>779</td>
<td>Endowed professorships</td>
<td>146</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OUTPATIENT</th>
<th></th>
<th>STUDENTS AND TRAINEES</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Physicians (employed and voluntary at inpatient and outpatient locations)</td>
<td>6+ M</td>
<td>MD candidates</td>
<td>516</td>
</tr>
<tr>
<td>Nurses</td>
<td>235+</td>
<td>MD/PhD candidates</td>
<td>85</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>PhD candidates</th>
<th>260</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residents and fellows</td>
<td>1,327</td>
<td>PhD recipients</td>
<td>42</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Biomedical Products</th>
<th>24</th>
</tr>
</thead>
<tbody>
<tr>
<td>PhD recipients</td>
<td>42</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Endowed professorships</th>
<th>146</th>
</tr>
</thead>
<tbody>
<tr>
<td>In licensed income among US universities over the past 10 years</td>
<td>#1</td>
</tr>
<tr>
<td>Inventions</td>
<td>1,429</td>
</tr>
<tr>
<td>Patents issued</td>
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<td>Residents and fellows</td>
<td>1,327</td>
</tr>
</tbody>
</table>
What We Do

Patient Services

Caring for diverse populations through patient services and community engagement.
NYU Langone Health strives to ensure that everyone’s healthcare needs are met, regardless of the language they speak, cultural or religious beliefs, ethnic heritage, immigration status, or ability to pay.

Fiscal Year 2018 Hospital Visits

<table>
<thead>
<tr>
<th>Race</th>
<th>% of Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>47%</td>
</tr>
<tr>
<td>Other Race</td>
<td>21%</td>
</tr>
<tr>
<td>African American (Black)</td>
<td>13%</td>
</tr>
<tr>
<td>Chinese</td>
<td>5%</td>
</tr>
<tr>
<td>Unknown</td>
<td>7%</td>
</tr>
<tr>
<td>Patient Refused</td>
<td>1%</td>
</tr>
<tr>
<td>Asian</td>
<td>1%</td>
</tr>
<tr>
<td>Asian Indian</td>
<td>1%</td>
</tr>
<tr>
<td>Other*</td>
<td>2%</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

NYU Langone Health serves patients with limited English proficiency across our system in both our inpatient and outpatient settings. Since 2016, we have seen a marked increase of this patient population. In order to meet the needs of these patients, we provide translation services, patient education, and communication materials in major languages. We also provide MARTTI, a 24-hour video and audio translation service that covers more than 200 languages, and a Language Line to provide audio interpreting services in all of our locations.

Language Access

Our staff is multilingual and multicultural. Includes NYU Langone Orthopedics Hospital, NYU Langone Hospital–Brooklyn, and NYU Langone’s Tisch Hospital
Community Liaisons and Community Outreach

To serve diverse populations, we have a team of community liaisons and coordinators who work with the Arab, Chinese, Latino, and Orthodox Jewish communities. Our community liaisons act as patient representatives and communicate with patients and families in their preferred language. They also coordinate community events, workshops, health fairs, and other events. Robust community engagement is facilitated through meetings and workshops with local community-based organizations that serve multicultural populations. The meetings and workshops focus on increasing awareness of available resources and include faculty presentations on key medical concerns and topics. Meeting and workshop topics include stroke, smoking cessation, diabetes, and drug addiction. They are advertised in the appropriate multiple languages, depending on the target population. Brochures and pamphlets are also available in multiple languages.

Financial Assistance and Charity Care

Throughout NYU Langone Health, we provide financial assistance for patients with limited income, regardless of their insurance status. Our charity care policy reflects our strong commitment to providing comprehensive and high-quality healthcare services to all of our patients. Financial counselors inform patients whether they qualify for free or low-cost insurance, such as Medicaid, Child Health Plus, and Family Health Plus. If our financial counselor finds that the individual does not qualify for low-cost insurance, they facilitate applications for a discount on copays, deductibles, and charges based on a sliding scale. Patients may apply regardless of immigration status. Financial assistance notices and applications are available at each inpatient location in Arabic, Bengali, Chinese, English, Greek, Italian, Korean, Polish, Russian, and Spanish. Additionally, Family Health Centers assist uninsured individuals with enrollment into public benefits like Medicaid and Medicare.
Fiscal Year 2018 Payer Mix

**Total Inpatient Volume**
Inpatient*

- Commercial 34%
- Other/Self Pay 5%
- Medicaid 29%
- Medicare 32%
- Government 61%

**Total Hospital Outpatient Volume**
Family Group Practice (FGP) Activity

- Commercial 47%
- Other/Self Pay 1%
- Medicaid 19%
- Medicare 33%
- Government 52%

**Total Ambulatory (FGP) Outpatient Volume**
Outpatient Hospital Activity*

- Commercial 42%
- Other/Self Pay 5%
- Medicaid 20%
- Medicare 34%
- Government 54%

*NYU Langone Hospitals – Manhattan and Brooklyn

NYU Langone Health in the Community 2017–2018

What We Do

Community Liaisons and Community Outreach
Caring for the LGBTQ+ Community

At NYU Langone Health, we provide a welcoming environment for people who identify as lesbian, gay, bisexual, transgender, queer, or questioning (LGBTQ+). Our providers and staff strive to offer equitable care to all, while also acknowledging and respecting the specific needs of the LGBTQ+ community and their loved ones.

NYU Langone Health has been recognized by the Human Rights Campaign Foundation Healthcare Equality Index (HEI) Report, a certification that acknowledges the work of medical facilities that are providing equal healthcare access to LGBTQ+ Americans. The HEI certification, which NYU Langone Health has received six years in a row, is obtained through an annual survey that evaluates a healthcare provider’s nondiscrimination policies, along with staff training, patient services and support, employee benefits and policies, and patient and community engagement. Our LGBTQ+ Advisory Council comprises advocates from across the NYU Langone community, including physicians, nurses, administrators, educators, and staff. Council members are dedicated to creating an environment of inclusion, acceptance, equality, and healing for patients, employees, and students who identify as LGBTQ+, as well as their friends and families. Council members are professionals to whom patients and staff can turn for support. Additionally, council members advocate for inclusive policies, create opportunities to build community, and lead educational efforts around LGBTQ+ health.
Community Impact

Because NYU Langone Health is an integrated academic medical center, patient services and community engagement for the purpose of improving health outcomes for our patient population are only the start of our positive community impact. Through our trifold mission to teach, serve, and discover, we positively impact the diverse communities of the New York metropolitan area.
## Community Impact

### How NYU Langone Health System Improves the Economy and the Community

<table>
<thead>
<tr>
<th>Category</th>
<th>Impact</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Economic Activity</td>
<td>$10.8 Billion</td>
<td>The economic activity generated by hospitals through jobs and the purchasing of goods and services makes up 10.5% of the state’s entire gross domestic product (GDP).</td>
</tr>
<tr>
<td>Payroll Expenditures</td>
<td>$2.67 Billion</td>
<td>New York hospitals’ #1 investment is in its people, including direct salary and benefits to its employees.</td>
</tr>
<tr>
<td>Tax Dollars Generated</td>
<td>$1.4 Billion</td>
<td>New York hospitals are responsible for generating significant tax dollars and stimulate the economies of local communities and the whole state.</td>
</tr>
<tr>
<td>Community Benefits and Investments</td>
<td>$999 Million</td>
<td>Adhering to their charitable mission, hospitals cover the cost of care provided to people in need; subsidize care and services to low-income, elderly, and underserved communities; and continuously invest in many community health initiatives.</td>
</tr>
<tr>
<td>Jobs Generated</td>
<td>41,000 Jobs</td>
<td>Hospitals and health systems are often the largest employers in communities, generate many more jobs, and are a top-10 private sector employer in every region of New York State.</td>
</tr>
</tbody>
</table>

Prepared by HANYS. Includes calendar year 2017 data from NYU Langone Hospital–Brooklyn, NYU Langone Orthopedic Hospital, NYU Winthrop Hospital, Rusk Institute for Rehabilitation, and Tisch Hospital.
Family Health Centers at NYU Langone

The Family Health Centers at NYU Langone have a longstanding history of serving underserved and immigrant communities of Brooklyn and throughout New York City. Our FHCs provide high-quality primary and preventive outpatient care to adults and children regardless of their ability to pay or their immigration and health insurance status. With over 100,000 patients, our network handles 600,000 doctor’s visits each year. The mission of the FHCs is to improve the overall health of the communities we serve by delivering high-quality, culturally competent health and human services in community-based settings.
Family Health Centers at NYU Langone by the Numbers

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Primary care centers</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Community medicine sites</td>
<td></td>
</tr>
<tr>
<td>48</td>
<td>School health sites, including medical, mental, and dental</td>
<td></td>
</tr>
<tr>
<td>28</td>
<td>Community-based programs</td>
<td></td>
</tr>
<tr>
<td>1,656</td>
<td>Total number of employees at Family Health Centers at NYU Langone</td>
<td></td>
</tr>
<tr>
<td>137,199</td>
<td>Patients served*</td>
<td></td>
</tr>
<tr>
<td>823,413</td>
<td>Patient visits*</td>
<td></td>
</tr>
<tr>
<td>117,439</td>
<td>Dental visits†</td>
<td></td>
</tr>
<tr>
<td>27,333</td>
<td>School dental visits</td>
<td></td>
</tr>
<tr>
<td>57,052</td>
<td>School health program medical and behavioral health visits</td>
<td></td>
</tr>
<tr>
<td>73%</td>
<td>Patients living at 200% of Federal Poverty Level*</td>
<td></td>
</tr>
<tr>
<td>749</td>
<td>Young children achieved development milestones and grade promotion through our early childhood and school-based centers</td>
<td></td>
</tr>
<tr>
<td>1,245</td>
<td>Families obtained public benefits, adult literacy classes, legal services, health referrals, and emergency food</td>
<td></td>
</tr>
<tr>
<td>1,343</td>
<td>Seniors maintained active and independent lifestyles through our social adult day program, neighborhood centers, and transportation assistance</td>
<td></td>
</tr>
<tr>
<td>1,977</td>
<td>Adolescents enrolled in college, achieved education gains, and received health interventions through Project Reach Youth</td>
<td></td>
</tr>
</tbody>
</table>

*Includes subgrantees
†FHC dental program only — no subgrantees

Today, our FHCs are nationally recognized for innovative, affordable, high-quality care and are one of the largest employers within the communities they serve. As true health and community revival innovators, our FHCs established the largest national dental residency program, the largest school health program in New York, a community medical program serving more than 7,000 homeless New Yorkers, and one of the first health-focused AmeriCorps programs. In fiscal year 2018 alone, FHCs provided 1,245 families with direct assistance to obtain public benefits, adult literacy classes, legal services, health referrals, and emergency food.

As healthcare professionals and entrenched members of the community, our FHC staffs understand that many diverse populations face barriers to getting and staying healthy. These barriers may include the inability to find or afford local healthcare providers, low literacy, unstable housing, or fear. Our FHCs work hard every day to transform healthcare in Brooklyn and beyond, and to make certain it is within reach for everyone in the communities we serve. To address the key barriers to health, they offer culturally adapted programs for asthma, diabetes, breast cancer, and HIV/AIDS prevention and treatment.
Department of Population Health

In addition to providing the highest-quality care for patients at our primary locations, NYU Langone Health aims to apply our scientific and clinical strengths to support the health needs of the broader community. Through the Community Health Needs Assessment and the partnerships outlined in our Community Service Plan, we seek to create a platform for evidence-based health promotion and disease prevention at the neighborhood level, fostering healthful behavioral changes and reducing risk factors for disease.

Aligning with the New York State Prevention Agenda and New York City public health priorities, our three-year Community Service Plan focuses on preventing chronic diseases by reducing risk factors for obesity, reducing tobacco use, and promoting healthy women, infants, and children through programs on parenting, early childhood, and teen pregnancy prevention. Our community-based and government partners span early childhood education settings and schools, health centers, housing developments, community development organizations, and local businesses.

Our work and our partnerships are centered on the Lower East Side/Chinatown in Manhattan, and Sunset Park in Brooklyn. Although these communities are not geographically contiguous, they share important similarities, including the diversity of their populations and pockets of poverty amid gentrification. For generations, these communities have been a first destination for immigrants. The two major immigrant groups—Latinos and Asians—live in busy and vibrant streets of stores, restaurants, and neighborhood services. However, both communities have challenges, including poverty, limited English proficiency, and health inequalities.

Across NYU Langone Health, the Department of Population Health is engaged in advancing evidence-based approaches to understanding and improving the drivers of population health and health disparities among the diverse populations in the New York metropolitan area. In addition to overseeing the Community Service Plan, the Department of Population Health collaborates across the health system and with external partners, including community organizations, medical colleagues, government agencies, and other stakeholders, to tackle the population health challenges in the settings in which they matter most.
Major Programs from the Community Service Plan
**Project Safe**

Project SAFE helps teens work with their peers to prevent pregnancy and HIV/AIDS and other sexually transmitted diseases. The program is being expanded in Sunset Park and other Brooklyn communities. Program goals include increasing teens’ knowledge about pregnancy prevention, sexually transmitted diseases, and HIV/AIDS; increasing skills and behaviors that reduce these risks; and increasing knowledge of HIV status.

Youths who complete the workshop series transition into the Project SAFE Teen Health Council, an introductory peer health education group. In the Teen Health Council, peer educators learn the basics of workshop facilitation, community event planning, and outreach strategies while engaging in activities that focus on community and group connectedness. After completing the semester-long Teen Health Council, teens can then transition into one of the advanced peer education groups. Facilitated by an adult project facilitator and a peer leader, the groups offer a variety of ways for youth to have a positive impact in their community. Since March 2017, 108 teens were recruited and trained in the Teen Health Council, and 44 youths went on to become peer leaders. Since September 2016, we have recruited and trained 170 peer leaders.

**ParentCorps**

ParentCorps works with teachers and parents in early childhood and prekindergarten programs to strengthen family involvement in children’s education and to help teachers and parents create environments that improve child health, behavior, and learning. Goals include increasing parent involvement in school, improving children’s behavior, healthier eating, increasing physical activity, and decreases in obesity.
Tobacco Free Community

Tobacco Free Community helps smokers get access to treatments and counseling to help them quit, and works to reduce children’s exposure to secondhand smoke. It is being offered in the Lower East Side/Chinatown in partnership with Asian Americans for Equality and the Asian Smokers’ Quitline and will expand to Sunset Park. Goals include increasing knowledge about services and medications to help smokers quit, increasing the use of services and resources, increasing support for smoke-free housing, and decreasing rates of smoking.

Reach Far

REACH FAR prevents heart disease by increasing access to healthy foods, providing health coaching, and monitoring blood pressure. The program is starting in two mosques in the Lower East Side/Chinatown and then will be extended to two mosques in Sunset Park. Goals include healthier eating at home and communal meals, better blood-pressure control, and increased knowledge about heart disease.

The Health+Housing Project

The Health+Housing Project is a program in partnership with Henry Street Settlement in which Community Health Workers help residents in two buildings on the Lower East Side by connecting them to needed health and social services. Goals include healthier eating, increases in physical activity, decreases in smoking, improving access to healthcare and social services, improving management of health problems, and decreasing the need for emergency care and hospitalizations.

Greenlight

Greenlight works in pediatric offices to improve parents’ understanding of health and healthful behaviors for children starting at age two months. The Greenlight program for Chinese American families has been developed in partnership with the Charles B. Wang Community Health Center and is expanding to FHCs in Sunset Park. Goals include increasing parent knowledge about nutrition, physical activity, and healthy lifestyles; increasing parent engagement and confidence; healthier eating; decreasing TV and computer time; and increasing activity.
Two Generations

Two Generations is developing a model maternal and infant health program that will be implemented in the Lower East Side/Chinatown in partnership with Gouverneur Health and in Sunset Park through our FHCs. Its goals are to improve maternal mental health, posit positive parent-child interactions, and coordinate care across prenatal and pediatric settings.

Healthy Habits Program/Programa de Habitos Saludables

Healthy Habits Program/Programa de Habitos Saludables addresses obesity for preadolescent children. The program uses a shared medical appointment model with a one-on-one medical evaluation and group education and activities for the entire family. Goals for participants include increasing knowledge about nutrition, physical activity, and healthy lifestyles; driving behavioral changes to support participants in eating more fruits and vegetables; decreasing television and computer time; increasing physical activity; and drinking fewer sugary drinks.
Cancer Prevention at Perlmutter Cancer Center

Among the many community engagement activities at NYU Langone’s Perlmutter Cancer Center, efforts to engage populations that may not have access to screening and prevention services stand out. Aging black men are at much greater risk of dying prematurely from colorectal cancer than any other demographic in the United States, in part because they have less frequent access to preventive health services. In an effort to address the problem, faculty within Perlmutter Cancer Center and the Department of Population Health realized that they needed to meet these men in their community, where they might be more receptive to discussing their health. One such initiative includes providing barber shops across New York City with necessary resources and information in the hope that these places could better reach black men who do not have a doctor, and help them get screened for colorectal cancer, and it has been successful.

The team referred participants who enrolled in their study either to a patient navigator, a control group that received blood pressure counseling, or a group that received both. Participants who worked with a navigator were twice as likely to get screened as those who did not. New York City’s Department of Health and Mental Hygiene is funding related outreach efforts through Perlmutter Cancer Center’s Communities Partnering in Navigation in New York City, with a new effort encouraging low-income women at beauty salons to receive mammograms.
NYU Langone Hospital–Brooklyn Performing Provider System

Working with primary care providers and community organizations, NYU Langone Hospital–Brooklyn is participating in a five-year federally funded demonstration project called Delivery System Reform Incentive Payment (DSRIP). The initiative is sponsored by the U.S. Centers for Medicare and Medicaid and administered by the New York State Department of Health. It began in April 2014 and is set to conclude later in the spring of 2020. The overarching aim of the DSRIP program is to facilitate the shift from volume to value in the New York State Medicaid program by bringing together hospitals, payers, and community-based health and social service providers to engage in projects to address community health needs and, ultimately, to participate in value-based payment contracting.

To accomplish this goal, NYU Langone Hospital–Brooklyn has embarked on projects with partners to share data, eliminate care gaps, facilitate care transitions, address a range of health and social needs, and improve the health of the entire population served. Additionally, NYU Langone Health has created the NYU Langone Independent Practice Association (IPA) to contract with Medicaid managed-care plans under shared-risk agreements. The New York State Department of Health recently designated the NYU Langone IPA as an Innovator. The NYU Langone IPA is one of only two healthcare systems in New York State to receive this designation.

NYU Langone Hospital–Brooklyn participates in DSRIP as the lead partner in the NYU Langone Brooklyn Performing Provider System (PPS), which also includes the FHCs and more than 200 primary care and mental health providers, social service organizations, nursing homes, pharmacies, and other community-based organizations (CBOs). Many of these providers represent and serve diverse communities of southwest Brooklyn, and further, they are deeply engaged in partnerships to improve health outcomes among the populations served. With its network of hundreds of local partners, the NYU Langone Brooklyn PPS is helping to create a new model of coordinated care with approximately 114,000 patients enrolled in Medicaid in the catchment area of NYU Langone Hospital–Brooklyn.

As the DSRIP lead organization, NYU Langone Hospital–Brooklyn has worked in conjunction with the FHCs and community liaisons and has developed formal partnerships with community-based organizations to develop and implement nine DSRIP projects that are linguistically and culturally tailored to the diverse populations served. The PPS has contracted with a number of partner CBOs, including but not limited to the Arab American Family Support Center Inc., Arab American Association of New York, Arthur Ashe Institute for Urban Health, Brooklyn Chinese-American Association, Caribbean Women’s Health Association, RiseBoro, Chinese-American Planning Council, and Mixteca Organization, Inc. The PPS continues to explore partnerships and contracting opportunities with other CBOs in the community that may impact the risk factors for health indicators and health outcomes of the communities collectively served.
Clinical and Research Departments

Sharing Our Expertise through Educational Programming, Screening, and Other Events
Rusk Rehabilitation

Rusk Rehabilitation has a wide variety of free annual lectures that are open to the public. These evening lectures focus on a range of topics, including how to better understand and treat pain, caring for an individual with a brain injury, rehabilitation options for people with multiple sclerosis, and how to use language and communication to empower stroke survivors and their families and friends.

Ronald O. Perelman Department of Dermatology

The Ronald O. Perelman Department of Dermatology hosts annual skin cancer screenings, lectures, and workshops within the community. Recent events include a lecture on the skin and cancer unit in the Ronald O. Perelman Department of Dermatology. The department presented at the Sephardic Community Center and local synagogue, cohosted a lecture presented by the Salk Middle School of Science that discussed sun safety and women and science, and also provided community outreach and education on melanoma via the Understanding Melanoma Symposium.

Neurology

NYU Langone’s Comprehensive Stroke Center emphasizes education and participates in community efforts to raise awareness in the New York metropolitan area about knowing the risks and signs of stroke and the importance of prevention. The Stroke Center hosts free community events throughout NYU Langone campuses. During Stroke Awareness Month, the Stroke Center conducts events such as the presentation “Meditation to Promote Health and Well-Being” and lectures such as “Insights into Stroke Risk and a New Era of Treatment.” Signature events such as stroke health fairs offer blood pressure screenings and conduct stroke risk assessments, as well as provide information and giveaways.
The Child Study Center at Hassenfeld Children’s Hospital

The Child Study Center hosts frequent educational webinars and workshops to offer insights, practical tips, and advice to parents and caregivers on topics related to raising healthy kids, managing behaviors, and improving emotional health. All webinars and workshops are free, open to the public, and led by an expert clinical team.

Clinical and Translational Science Institute (CTSI)

The CTSI participates in the Annual Health Disparities Day, which is a symposium open to the community. This event is cosponsored by the Department of Population Health’s Office on Diversity Affairs and was attended by more than 200 people last year.

The Health Disparities Symposium is a day-long conference with the goals of increasing awareness of the broad range of health disparities research taking place across NYU School of Medicine and NYC Health + Hospitals; building networks with faculty, staff, students, clinicians, and community partners around health disparities research; and educating students on new opportunities for research involvement.

The Community Engagement/Population Health Research Program of the CTSI hosts Community Advisory Board meetings, provides seminars and trainings for community healthcare workers, and more. Community engagement and population health research are supported through these and other activities and services.
NYU Langone Transplant Institute: Organ Donation Outreach

Tisch Hospital and NYU Langone Hospital–Brooklyn have been awarded platinum status, the highest level of recognition, in the 2018 Workplace Partnership for Life Hospital Campaign for their efforts in raising awareness about organ donation. Gold status was awarded to NYU Winthrop Hospital. The campaign, run by the Federal Department of Health and Human Services between October 1, 2017, and April 30, 2018, celebrates hospitals for their work toward education about and registration of organ, eye, and tissue donation.

The level of status awarded correlates to the number and types of activities happening across each location to educate the public and register new donors. NYU Langone’s Transplant Institute is continually doing its part in support of organ donation through a number of activities throughout the year, especially during April’s Donate Life Month. In addition to donor registration tables, lectures, and other events to raise awareness, our campuses host flag-raising ceremonies for employees and members of the community to gather alongside donor family members, transplant recipients, and NYU Langone staff to remember those who gave of themselves to help another. This year NYU Langone Hospital–Brooklyn hosted its flag-raising ceremony for the first time. This year’s Workplace Partnership for Life Hospital Campaign generated almost 24,000 donor registrations.
Emergency Medicine

The Department of Emergency Medicine hosts a Prevention Education Partnership (PEP): 10 weeks of instruction in two underserved public high schools on safe sex, impact of drug use, and other relevant topics. The PEP program provided four presentations to underserved elementary schools on germs and the importance of doctor’s visits. Additionally, the Department of Emergency Medicine routinely participates in health and community fairs throughout Brooklyn.

The Concussion Center

The Concussion Center at NYU Langone Health was invited to speak at the New York City Football Club youth soccer camps on a recurring basis throughout the summer. Our staff spoke to soccer athletes ages 6 to 14 about identifying and reporting any possible concussion. Participants were engaged in interactive exercises where the athletes played games and went through soccer drills while donning “impairment simulation goggles” to mimic the possible effect of a concussion to further emphasize how a concussion may impact their coordination and vision.

The Concussion Center has provided presentations at nine schools throughout New York City to students, parents, coaches, and school faculty. While presenting at parent meetings, faculty development days, and school assemblies, Concussion Center staff covered topics such as identifying a concussion, the importance of immediate removal from play/activity and a thorough physician evaluation if a concussion is suspected, and how to support a gradual return to school and activity.
The Video Interaction Project (VIP) is an evidence-based parenting program for parents of infants and young children that takes place in the pediatric clinic on days of routine well-child visits. At each session, families meet individually with an interventionist for approximately 30 minutes.

Through the use of videotaping and developmentally appropriate toys, books, and resources, VIP helps provide parents with tools for using pretend play, shared reading, and daily routines as opportunities for strengthening early development and literacy in their children. VIP is currently offered at sites in Manhattan, Brooklyn, and Queens and continues to expand in New York City and to other cities. All sessions take place within the clinic site and are provided at no cost to the patient. Sessions are currently offered in English and Spanish.

VIP has been shown to have large benefits for both the caregiver and the child, including enhanced parent engagement in reading, play, and verbal interactions with their child; enhanced socioemotional and cognitive development; reduced television exposure and screen time; reduced maternal depression; reduced parenting stress; and reduced use of physical punishment. A team of doctors, researchers, and child development experts developed VIP as part of the Bellevue Project for Early Language, Literacy, and Education Success (BELLE Project) at NYU School of Medicine. VIP is supported by City’s First Readers, a New York City Council initiative that is a collaboration of nonprofit organizations fostering the literacy development of city children through age five.
Medical Education
STEP

The Science and Technology Entry Program (STEP) at NYU Langone seeks to cultivate diversity in the fields of science, technology, engineering, and math by increasing the numbers of racially underrepresented and economically disadvantaged students who apply for college and medical school. It is made possible by the Science and Technology Entry Program grant from the New York State Education Department’s Office of Postsecondary Access, Support, and Success. The program provides 10th- and 11th-grade students with SAT preparation; financial aid workshops; health professions training; social justice education; trips to local academic institutions, professional schools, and colleges; and academic, career, and personal mentorship. As program fees often prevent underrepresented and underserved students from accessing greater academic enrichment and professional training, STEP dedicates its resources to ensuring that its program activities come at no cost to students and their parents, guardians, or family members.

Mini-Meds

A student-run program at NYU School of Medicine, Mini-Meds aims to inform and excite high school students from underserved communities about opportunities in medicine and the health sciences through an interactive curriculum. Working closely with the Office of Diversity Affairs, participants volunteer to work with students from the Bronx Center for Science and Math, Kappa International High School, and the Marie Curie School for Medicine, Nursing, and Health Professions. The Mini-Meds program meets about every month at the high schools to teach the students about various health topics, from colon cancer screening to atherosclerosis. In addition, the program promotes higher education in students by matching them up with an NYU medical student through a mentoring program.
NYU School of Medicine announced in August 2018 that it is offering full-tuition scholarships to all current and future students in its MD degree program regardless of need or merit—a bold effort to simultaneously address the rising costs of medical education and attract the best and brightest students to careers in medicine. Offering full-tuition scholarships for current and future students in its MD degree program is the most recent step NYU School of Medicine has taken to transform medical education for the better. The move closely follows its decision in 2013 to join a select group of U.S. medical schools offering an accelerated three-year curriculum. This allows physicians to get into the field of their choice earlier, during their most productive years, and with less debt.
NYU Langone Health’s interdisciplinary investigators are partnering with local departments of health to study drivers of the opioid epidemic and to provide evidence for the most effective prevention and treatments for substance use disorder among various populations and in a range of clinical settings. Researchers are assessing addiction treatments, ranging from pharmaceuticals to clinical consultations, through partnerships in a variety of clinical and nonmedical environments. Researchers at NYU Langone Health also are investigating alternatives to opioids for pain management, particularly in postoperative care.

At NYU School of Medicine, students take a full week of pain management instruction that includes didactics on the origin and impact of the opioid epidemic, reforms taking place, and the role they will play in driving change. Students also undertake a structured clinical course exploring various pain management scenarios, and training in dispensing the Narcan nasal spray kit, and they participate in workshops on treatment of opioid use disorder and other substance use disorders and on issues related to addiction, including physician labeling and bias.Throughout clinical training, students are expected to apply the principles and practices learned in didactic and simulation settings to provide safe, high-value pain management to all of their patients, to be responsible stewards, and to improve the quality of existing systems.

Patients and their family members at all NYU Langone Health emergency departments can receive Naloxone kits and training on how to recognize an overdose and administer the Naloxone. Additionally, NYU Langone Hospital–Brooklyn, a Level 1 Trauma Center, and our FHCs, which constitute one of the largest Federally Qualified Health Center networks in the nation, have developed care pathways to connect patients between the hospital and outpatient settings. These care pathways ensure that patients can be transitioned effectively from buprenorphine induction in a hospital or emergency department setting to monitoring and ongoing treatment in an outpatient setting. NYU Langone Health is also working to increase the number of waivered providers who can provide buprenorphine prescription and care.
Community-Based Partnerships and Sponsorships
Deepening Partnerships with the Communities We Serve

Last year, NYU Langone Health sponsored over 40 events supporting local nonprofits, community-based organizations, neighborhood associations, and local community groups. Events ranged from sponsorship and coordination of health fairs to support of annual signature events and participation in cultural and ethnic celebrations. NYU Langone Health is proud of its support and partnership with these organizations which are the bedrock of the communities we serve.

Walks

Annually, NYU Langone Health participates in numerous walks to raise funds for issues that affect our patient population. In 2017, NYU Langone Health sponsored more than 16 walks in Manhattan, Brooklyn, and Long Island. Participating departments included but were not limited to Cardiology, Pediatrics, Radiology, Rheumatology, the Skirball Institute, and Perlmutter Cancer Center. NYU Langone partnered with more than 12 hosting organizations—among them, the American Heart Association, Juvenile Diabetes Research Foundation, and Muscular Dystrophy Association—to raise awareness for these significant causes.
Back-to-School Drive

NYU Langone Health’s Back-to-School Drive provides backpacks stocked with school supplies to children in need. For the past 15 years, our FHCs have donated thousands of new backpacks and school supplies to children who participate in the FHCs’ community-based education and family-strengthening programs, and who regularly use the centers for ongoing healthcare. This year, over 1,500 backpacks filled with school supplies were distributed across the eight FHCs in time for the start of the new school year. The back-to-school giveaway was part of the FHCs’ National Health Center Week celebration, an annual event that highlights how health centers serve as tremendous resources for communities by providing comprehensive medical, dental, and social services.
Community-Based Partnership Programs through the Family Health Centers at NYU Langone

NYU Langone Health has strong partnerships with nonprofits and community-based organizations. Partnerships to promote access to quality early childhood education include working with the Committee for Hispanic Children and Families through the Sunset Park Promise Neighborhood Early Learning Network, the Parent Child Home Program, and the Reach Out and Read program, among others. Programs at the FHCs address educational attainment and economic security and provide English language skills, building classes and career pathways in partnership with the Mayor’s Office for Immigrant Affairs and the New York Immigration Coalition.

The FHCs also provide nutrition counseling, breastfeeding support, and community wellness and outreach activities through partnerships with local community-based organizations such as Mixteca Community Organization, Inc. In concert with the Chinese-American Planning Council, American Immigration Lawyers, the Jewish Board of Family and Children Services, and other organizations, we facilitate and provide counseling, domestic violence services, legal assistance, and numerous services for older adults.

To address chronic diseases, such as hypertension and diabetes, the FHCs collaborate with numerous faith-based organizations to provide screenings, consultations with nurses, and health education services. Programs to promote access to mental health services are provided in conjunction with the Arab American Association of New York and the Red Hook Initiative.
NYU Langone Hospitals’ Community Benefit Activities

NYU Langone Hospitals’ Community Benefit Activities include free or discounted medically necessary care for patients unable to pay the cost; community health improvement programs and health screenings; accredited training of doctors, nurses, and allied health professionals; hospital programs that are needed by the community and financially supported by the hospital; research; financial and in-kind contributions to community groups; and community-building activities.
## Community Benefit 990 Data for Tax Year 2016*

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<thead>
<tr>
<th>Entity/Reporting Period</th>
<th>Program Service</th>
<th>Program Service</th>
<th>Net Program Service</th>
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* Data based off of most recent tax data available for all entities

† CY = calendar year

‡ FYE = fiscal year ending