



Non-Discrimination Policy

It is the policy of NYU Langone Health and NYU Langone Hospital-Brooklyn to provide care, treatment, and services free from discrimination related to race, color, national origin, age, disability, sex, sexual orientation, gender identity or expression, ancestry, citizenship status, marital or parental status, pregnancy, military or veteran status, religion, socioeconomic status, or any other category protected by law.

NYU Langone Health and NYU Langone Hospital-Brooklyn provide free aids and services to people with disabilities to communicate effectively such as:

- Qualified sign language interpreters
- Written information in various formats including, but not limited to, large print documents

If you speak a language other than English, language assistance services are available to you free of charge. These services include:

- Qualified interpreters
- Information written in other languages

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

注意：如果您使用中文，您可以免費獲得語言援助服務。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.

אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নি:খরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে।

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان.

ATTENTION : Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement.

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες

παρέχονται δωρεάν.

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.

Contact Us

For more information about these free services or for assistance at NYU Langone Health and NYU Langone Hospital-Brooklyn, please call:

- NYU Langone Health and Ambulatory Sites: 212-263-3762
- NYU Langone Orthopedic Hospital: 212-598-6336
- NYU Langone Hospital-Brooklyn: 718-630-6537

If you believe that NYU Langone Health and NYU Langone Hospital-Brooklyn have failed to provide these services or discriminated against you in another way, you can file a grievance by contacting the following:

NYU Langone Health and Ambulatory Sites, Patient Relations Director

Phone: 212-263-6906

Fax: 212-263-7085

545 First Avenue, New York, NY 10016

patientrelations@nyumc.org

NYU Langone Orthopedic Hospital, Patient Experience Director

Phone: 212-598-6336

Fax: 646-754-9753

301 East 17th Street, New York, NY 10003

hjdpatientrelations@nyumc.org

NYU Langone Hospital-Brooklyn, Patient Experience Manager

Phone: 718-630-7314

Fax: 347-764-1998

150 55th Street, Brooklyn, NY 11220

patientrelationlutheran@nyumc.org

If you need help filing a grievance, the contacts above are also available to help you. A civil rights complaint can also be filed with the U.S. Department of Health and Human Services (HHS), Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](#); by phone at 1-800-368-1019; or by mail at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201.

Complaint forms are available on the [HHS website](#).