

### □ MADISON WOMEN'S HEALTH & FERTILITY, PC

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	Street Address					NYULMC Medical Record Number					
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rtne	For Emergency Contact					☐ Male ☐ Female			Email Address		
Pa Inf	( )					Employer			Linui Address		
Referral nation	Who referred you to NYU Fertility Center?  □ Physician (please complete information below) □ Patient □ Friend/Family □ Website □ Other:										
	Referring Physician Phone/Fax (if known) ( ) /										
dical / Inform	Physician Address (if known)										
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# **NYU Langone Medical Center Notice of Privacy Practices**

# NOTICE OF PRIVACY PRACTICES ACKNOWLEDGMENT FORM

By signing this form, I acknowledge that I have reconcer's Notice of Privacy Practices.	Name:			
Patient Name:				
Signature:	Date:			
Personal Representative's Name (if applicable):				
Personal Representative's Authority (e.g., parent, g	guardian, health care proxy):			

**Effective as of 01/01/2016.** 



# Satellite Financial Policy for Patient Services

Madison Women's Health & Fertility

As you get ready to begin treatment, it is of the utmost importance that you understand the financial commitment you are making once you decide to begin a cycle. Our billing associates are available to provide information, help you review fees and work with your insurance carrier(s). We recommend that you contact your insurance carrier as soon as possible to allow ample time for approvals, paper work and other issues to be addressed prior to the start of your cycle.

Please review this financial policy to avoid any miscommunication relevant to financial procedures during your In Vitro Fertilization (IVF), Frozen Embryo Transfer (FET), Donor Egg (DE) or Egg Freeze (EF) cycle at the NYU Langone Fertility Center. If you have general billing questions regarding your cycle, please contact our billing associates at (212) 263-8647. Your call will be returned within 1 business day.

#### **Insurance Notification**

You must notify the NYU Langone Fertility Center billing associate of all insurance coverage (primary and secondary) in effect at the time of service and also of any change in carrier or coverage while undergoing treatment at NYULFC. Please identify any documentation required by your carrier well in advance of receiving treatment, as requests for letters of medical necessity or predetermination of benefits require at least a 30-day notice to accommodate the turnaround time at the member services section of your insurer. These timelines also apply to your pharmacy benefit.

Our billing associates must submit all documentation requested by your insurer, including medical records from your primary reproductive endocrinologist and letters of coverage from other insurers, in order to obtain pre-authorization.

#### Pre-Authorization/Pre-Certification

Currently, NYU Langone Fertility Center currently participates in United HealthCare's Empire Plan as a Center of Excellence for infertility treatment, United Health Care, Aetna, OptumHealth, Oxford, and Empire Blue Cross and Blue Shield.

These insurance plans may have lifetime maximums, may limit the number of attempts for infertility treatment or exclude certain treatments. Most require prior authorization/pre-certification and or registration with infertility case management once it is determined that infertility treatment is appropriate. The NYU Langone Fertility Center billing staff will process authorizations only for services that are rendered at this facility (i.e. retrieval, embryology laboratory services and embryo transfer).

Although our Billing Associates Group will provide assistance whenever possible, it is the responsibility of the patient to obtain authorization and/or to register with the appropriate case management team at their carrier prior to the start of treatment. As is insurance carriers' policy, pre-authorization does not guarantee payment; benefits may be denied or only partial payments received based upon the status of the patient's benefit at the time the claim is processed. Prior to your Day 2 start, please call Xavier Figueroa or Tania Torres at (212) 263-0044 or 212-263-2707 to confirm that proper authorization for your cycle has been obtained.

### **Outstanding Balances**

You must settle all outstanding balances for any services rendered by providers at NYU Langone Fertility Center before a cycle reservation may be made. This includes storage fees, prior cycle balances, etc.



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Madison Women's Health & Fertility

## **Payment Due Schedule**

Payment is due at the time services are rendered, including deductibles, co-payments and coinsurances. When unplanned services are performed, payment is due upon notification that services were performed.

- IVF, EF and FET cycle payment is due on Day 2 or Day 3 of the cycle.
- Donor Egg cycle payment is due when a donor is matched.

NYULFC accepts payment in the form of check (payable to NYU Langone Fertility Center), credit card (American Express, MasterCard or Visa), money order or cash. We do not accept traveler's checks. A fee of \$50 is imposed for any returned check.

# Co-payments/Co-insurances/Deductibles

You are responsible for full payment of applicable co-payments/co-insurances and deductibles as set by your benefit plan. Any service that is excluded or non-covered by an insurance carrier must be paid for by the patient at the time of service or at Day 2 or Day 3.

#### Insurance Claims Submittal

IVF Coverage/Participating Plan: Claims for authorized treatment will be submitted to participating carriers with the appropriate procedure and diagnosis codes as determined by your physician. Deductible, co-payments, and co-insurances must be paid at the time of service.

#### Financial Statement

All patients will receive an itemized financial statement upon the completion of services provided by NYULFC. All other patients will receive a global IVF receipt. This receipt/statement is appropriate for Flexible Spending Accounts (FSA).

#### Refunds

If it is determined that a refund is due, a review of the account will be performed and the refund will be issued provided all services that have been rendered are paid. Refunds for the remaining amount will be issued according to the method of payment:

- American Express, Visa or MasterCard: within 2 days
- Cash or Personal Check: a check payable to you will be issued within 20 business days

If your cycle is cancelled, please do not stop payment on your check or issue a credit card dispute. Contact our billing associates at (212) 263-8647 for information and to discuss your refund. If you cycle again, you have the option of keeping the appropriate refund balance on account until your next cycle.

# Storage of Gametes and/or Embryos

It is very important that you keep a current contact address and telephone number on file with the NYU Langone Fertility Center in the event we need to contact you regarding stored gametes and/or embryos. Patients wishing to discontinue storage must complete a consent form. Failure to complete the discard form results in continued storage charges. Contact our billing associates at (212) 263-8647 to request this form.

The charges for the storage of gametes and/or embryos must be paid upon receipt. Embryo and egg storage is billed annually. Please submit payment upon receipt of your storage invoice. Non-payment of



# Satellite Financial Policy for Patient Services

Madison Women's Health & Fertility

storage fees may result in the embryos and/or gametes being designated as abandoned and they may be discarded for non-payment.

#### **Outside Providers**

Services such as pharmacy, some laboratory testing, anesthesia, genetic testing, genetic probe development for PGD, psychological counseling, donor agencies, egg banks, transportation providers, shippers and other services, are billed by the outside provider. Any information regarding charges must be obtained from the provider of service. Please refer to the customer service telephone number on the invoice you receive.

## Failure to Pay

Failure to pay for NYULFC services at the time they are due may result in cancellation of treatment. Our policy is to contact all patients with past due charges by telephone to initiate a resolution in advance of cycle cancellation. Should your treatment cycle be cancelled for this or other reasons, you will be charged for the services you have received up to and including the cancellation date. NYU Langone Fertility Center utilizes the services of a professional, licensed collection agency and/or collection attorney to assist in the collection of severely past due accounts of patients that are unresponsive to our requests for payment.

## **Address Change**

Please keep the NYU Langone Fertility Center informed of any personal address or telephone number or email address changes. Occasionally, we will need to contact patients for follow up, and it is important that we have accurate contact information. You may update your contact information by calling our office at (212) 263-8990.

#### **Fees**

Please refer to the NYU Langone Fertility Center Fee Schedule that is attached to this policy for a detailed list of fees. Every attempt is made to identify fees that are involved in treatment before your cycle begins. However, you may incur additional fees due to your individual needs or changing medical issues. Fees are subject to change without notice.



# Satellite Financial Policy for Patient Services Madison Women's Health & Fertility

Service	Fee	Due Date	
Fresh In Vitro Fertilization Cycle (IVF) with Transfer: For ultrasound guidance, oocyte	\$8,950	Day 2 or	3
retrieval, embryo transfer, culture of oocytes, sperm preparation. Does not include anesthesia,		-	
follicular monitoring by TV ultrasound , endocrine assays , ICSI or PGD/PGS.			
Phase 1 In Vitro Fertilization Cycle (IVF) for PGD/PGS: For sperm preparation, culture of	\$8,525	Day 2 or 3	
oocytes, retrieval with ultrasound guidance, and initial cryopreservation. Does not include		-	
anesthesia, follicular monitoring by TV ultrasound, endocrine assays, ICSI, PGD/PGS, genetics	3		
laboratory analysis or sample shipping.			\$11,975
PGD/PGS as Part of Phase 1: Includes the NYULFC lab portion of embryo trophectoderm biops	sy \$3,450	Day 2 or 3	Total
for PGD/PGS of up to 6 embryos and shipping them to an outside laboratory for testing. Does no	ot	-	
include PGD/PGS testing by outside laboratory. Additional fee of \$250 charged by NYULFC per			
embryo after the first 6 and additional outside laboratory fees.			
Phase 2 Frozen Embryo Transfer: Includes transfer of embryo(s) from Phase 1 cycle.	\$2,000	Day 2 or	3
Only applies to the first transfer after Phase 1, Endocrine assays are excluded.			
Exclusive Donor Egg Cycle (fresh)	\$28,835	Donor Stin	nulation
Frozen Egg Banked	\$21,110	Donor Stin	nulation
Exclusive Donor Egg Cycle using Agency Donor (fresh)	\$18,835	Donor Stin	nulation
Exclusive Donor Egg Cycle using Frozen Donor Eggs from Agency	\$16,110	When Egg	
(NAFG)	Ψ10,110	at NYULF	
Exclusive Donor Egg Cycle using Frozen Donor Eggs from Agency	\$7,835	When Egg	s Arrive
(My Egg Bank or Fairfax)	Ψ1,000	at NYULF	
Frozen Embryo Transfer (FET)	\$2,695	Day 2 or	3
Egg Freeze Cycle: Elective procedure not covered by insurance, includes the first year of egg	\$7,000	Day 2 or	
cryostorage	\$7,000	Day 2 01	3
Egg Freeze Thaw Cycle: Elective procedure not covered by insurance	\$3,850	Start of C	vele
Additional Fees: These additional services may be required during the course of treatment.	<b>Φ</b> 3,000	Start of C	ycie
Pre-requisite Laboratory Testing	\$800 to	Receipt o	f Bill
	\$1500		
Psychological Counseling- non-participating	\$200 to	Day of Se	ervice
Cost depends on session type - individual, couples, donors	\$1100		
Genetic Counseling	\$175	Day of Se	ervice
Endocrine Assay- per assay	\$125	Day of Se	ervice
Transvaginal Ultrasound/Abdominal Ultrasound	\$295	Day of Se	ervice
Wellness Services: Acupuncture, Mind/Body Support Groups, Yoga Classes, Nutrition	Varies	As Per Pr	
Semen Analysis	\$200	Day of Se	
Out-of-Town Donor: Administrative fee	\$1000	Donor Lu	
Gestational Carrier Fees	Varies	As Per Pr	
Partner Genetic Testing: For Cystic Fibrosis, Ashkenazi, Sickle Cell, etc.	Varies	Receipt o	
Anesthesia Services: For Oocyte Retrieval			
(payable to NYU Anesthesia Associates – cost dependent on time/units)	\$1100 to \$1500	Receipt o	I DIII
Intracytoplasmic Sperm Injection (ICSI)	+	Day 0 and	<u> </u>
	\$3000	Day 2 or	
Testicular Biopsy: NYULFC fees for andrology services	Varies	Day of Se	
Testicular Biopsy: Outside Provider fees (NYU Urology Associates)	Varies	Receipt o	
Embryo Biopsy for Aneuploidy or Single Gene Defect (PGD/PGS) per cycle	\$3450	Day 2 or	3
NYULFC fees (includes transport) for up to 6 embryos		n-refundable	
More than 6 embryos	Additiona	al \$250 per em	ıbryo
If you have less than 6 embryos, you will be refunded \$500 for each embryo (maximum \$3000)			
Processing of Biopsy for Aneuploidy or Single Gene Defect (PGD/PGS)	Varies	As Per Pi	ovider
Outside Provider fees. Payment must be arranged in advance of the cycle reservation.			
Embryo Cryopreservation: Includes the first year of storage at NYULFC	\$1500	Day of Se	
Embryo Cryopreservation as part of Egg Freeze Cycle:	\$1000	Receipt o	f Bill
Includes the first year of storage at NYULFC		<u> </u>	
Embryo Cryostorage: One year of storage at NYULFC	\$1000	Receipt o	f Bill
Oocyte (Egg) Cryopreservation: Includes the first year of storage at NYULFC	\$2250	Day of Se	
Oocyte (Egg) Cryostorage: One year of storage at NYULFC	\$1000	Receipt o	
Sperm Cryopreservation: Includes the first six months of storage at NYULFC	\$500	Day of Se	
Sperm Cryostorage: Six months of storage at NYULFC	\$250	Receipt o	
Donor Sperm	Varies	As Per Pr	
Medication as Prescribed-pharmacy may be mandated by insurance \$	2000 to \$8000	) As Per Pr	oviaer

Fees are subject to change without notice