



**FAMILY
HEALTH
CENTERS**
AT NYU LANGONE

**Services for Older Adults:
Transportation Program**

Family Health Centers at NYU Langone – Services for Older Adults complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, national origin, age, disability or sex. The applicable Federal civil rights laws include but are not limited to Title VI of the Civil Rights Act of 1964 (Title VI); Title IX of the Education Amendments of 1972; Section 504 of the Rehabilitation Act of 1973; the Age Discrimination Act of 1975; Americans with Disabilities Act (ADA); and Section 1557 of the Affordable Care Act.

To request additional information, or if you believe you were subject to discrimination and would like to submit a complaint, you may contact:

Transportation Supervisor at 347-377-5463

Director of Services for Older Adults at 718-630-7588

Patient Relations Department - Family Health Centers at NYU
Langone - 718-630-8737

Civil rights or ADA complaints related to the Family Health Centers' provision of transportation services may also be filed directly with:

Federal Transit Administration
Office of Civil Rights
Attention Title VI Program Coordinator
East Building, 5th Floor-TCR
1200 New Jersey Ave., SE
Washington, DC 20590



**Services for Older Adults, Transportation Program
Title VI Complaint Form**

Name: _____

Address: _____ **City** _____ **Zip** _____

Telephone: Home _____ **Work** _____ **Cell** _____

Basis of Complaint: (please check)

- Race
- Color
- National Origin
- Sex/Gender
- Age
- Disability

Program: (please check)

- Seniors in Touch
- Older Adult Centers:
 - Shore Hill Older Adult Center
 - Sunset Park Older Adult Center

Date/Time of incident: _____

Name of staff member involved: _____

Please briefly describe the alleged discrimination:

Signed _____ **Date*** _____

Deliver the completed complaint form to any of the respondents below:

Director of Services for Older Adults 9000 Shore Road, West Building Brooklyn, NY 11209	New York State Dept of Transportation Office of Civil Rights Attn: Title VI Program Coordinator 50 Wolf Road Albany, NY 12232
Federal Transportation Administration Office of Civil Rights Attn: Title VI Program Coordinator East Building, 5 th Floor – TCR 1200 New Jersey Ave SE Washington, DC 20590	

*Please note that the respondent has 180 days from this date to reply to the complaint.